

Multi-Sector Service Accountability Agreements
Ontario Health

2023-24 – Schedule F: Declaration of Compliance

DECLARATION OF COMPLIANCE

To: The Board of Directors of the Ontario Health East Region
Attn: Board Chair

From: The Board of Directors (the "Board") of the Ross Memorial Hospital (the "HSP")

Date: June 6, 2024

Re: April 1, 2023 – March 31, 2024 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between Ontario Health Region and the HSP effective April 1, 2023.

The Board has authorized me, by resolution dated June 6, 2024, to declare to you as follows:

After making inquiries of Kelly Isfan, President and Chief Executive Officer and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the "MSAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices;
- (ii) The *Connecting Care Act*, 2019; and
- (iii) Any compensation restraint legislation which applies to the HSP



Christine Norris, Board Chair

SCHEDULE F – DECLARATION OF COMPLIANCE

Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

No known exceptions.

The Hospital's electronic operating systems were impacted by a Code Grey in early February 2023. Systems impacted included the Hospital's electronic financial reporting and data management systems. Where this impacted the Hospital's 2023/24 reporting obligations, the Hospital kept Ontario Health and the Ministry of Health informed as appropriate.