

MINUTES REGULAR OPEN MEETING of the BOARD OF GOVERNORS

Thursday, December 1, 2022 / 5:30 pm / Videoconference

Bob Nielson, Governor*

Governors: Wanda Percival, Board Chair*
Beverley John, Governor*

Beverley John, Governor* Christine Norris, Vice Chair*
Brian Kelsey, Governor* Meri Saunders, Governor*
Bonnie Kennedy, Governor* Amy Terrill, Governor*
David Kimmerly, Treasurer* Karissa Ward, Governor*

Paul McPherson, Governor*

Ex-Officio / Dr. Bharat Chawla, Chief of Staff vacant, CKL Council Representative* **Appointed** Kelly Isfan, President & CEO vacant, President, Professional Staff **Governors:** Anne Overhoff, VP Clinical / CNE vacant, VP Professional Staff

Regrets: Anne Botond, President, RMH Auxiliary* Larry Hope, Governor*

Staff Emma Elley, CHRO Veronica Nelson, VP & COO
Resources: Tamra Fierheller, Executive Assistant, Recorder Paul Truscott, CFO & CIO

Guests:
*voting member

1. <u>CALL TO ORDER</u>

Ms. W. Percival, Chair, called the (Open) meeting to order at 5:43 pm.

- **1.1 Quorum** Quorum was confirmed.
- **1.2** Approval of Agenda The agenda was reviewed. Thereafter, there was a MOTION: That the agenda be approved as presented.

Mr. P. McPherson/Ms. M. Saunders, **CARRIED**

- **1.3** Declarations of Conflict of Interest None declared.
- **1.4** Acknowledgement of the Hospital's Vision/Mission/Values The Hospital's new Vision, Mission and Values were acknowledged.
- **1.5** Patient Story A Patient Story was shared.

2. CONSENT AGENDA

Items identified as part of the consent agenda were pre-circulated and the related motions were presented as follows:

- 1. <u>MOTION</u>: That the draft minutes of the (Open) Board of Governors meeting of October 6, 2022 be approved as circulated.
- 2. <u>MOTION</u>: That the Board of Governors receives the draft minutes of the Quality/Governance & Planning Committee meeting of November 15, 2022.
- 3. <u>MOTION</u>: That the Board of Governors receives the draft (informal) minutes of the Resources & Audit Committee meeting of November 17, 2022.

Thereafter, there was a

MOTION: That the Board of Governors approves motions 1 through 3 on the (Open) Consent Agenda for December 1, 2022 as presented.

Ms. K. Ward/Ms. C. Norris, CARRIED

3. BOARD BUSINESS – QUALITY/GOVERNANCE & PLANNING COMMITTEE

3.1 Quality Improvement Plan (QIP) Dashboard – Q2 2022/23 – The Quality Improvement Plan (QIP) Dashboard for Q2 2022/23, and related minutes from the Quality/Governance & Planning Committee meeting of November 15, 2022, were pre-circulated.

The Hospital has met or improved performance related to the three indicators for which data is available. The indicator related to patient response remains on hold until a new provincial patient surveying tool is available. Workplace violence incidents are tracked for data collection only at this time.

The Hospital's success in reducing Alternate Level of Care (ALC) Days is related to continued staff and physician support of the Home First philosophy, as well as the Community Paramedic Program that will be trialing an expansion to include an occupational therapist, nurses and a nurse practitioner.

Success in decreasing the number of wrong patient, medication or dose errors is related to continue work with staff to encourage safe medication practices and reporting equipment or barcode issues. Additional barcode scanners have been provided to all units to enable safer workflows.

4. BOARD BUSINESS – RESOURCES & AUDIT COMMITTEE

None identified.

5. REPORTS

5.1 Report of the Chief of Staff – The Report of the Chief of Staff dated December 1, 2022 was pre-circulated. Chief of Staff, Dr B. Chawla reviewed the items reference in the report. The Hospital is currently recruiting physicians to Internal Medicine, Emergency Medicine, Hospitalist Medicine, Psychiatry and Obstetrics. The Department of Hospitalist Medicine continues to work with the Nurse Practitioners (NPs) to create a model of care to support inpatients. The NPs are now supporting on the acute care units. The Hospital has been challenged with Obstetrician/Gynecology (OB-GYN) coverage now that Dr. Lawson is the sole OB-GYN.

Following an opportunity for discussion, there was a

MOTION: That the Board of Governors receives the Report of the Chief of Staff for December 1, 2022.

Ms. B. Kennedy/Ms. B. John, **CARRIED**

5.2 Report of the President & CEO – The Report of the President & CEO dated December 1, 2022 was pre-circulated. President & CEO, Ms. K. Isfan reviewed the items referenced in the report. The Hospital's new Mission was launched internally the week of November 21. The Mission is now affixed to two prominent walls – one in the main rotunda and one in the cafeteria. The Hospital

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hosted the annual Long Service and Excellence Awards ceremony on November 16, recognizing 28 Excellence Award winners and 159 Long Service Award recipients. The Hospital will introduce an Education Support Program on January 1, 2023, that will be available to all active permanent and part time employees. These employees will have access to \$500 each year, or \$1000 accumulated over two years. A Silent Auction will be held on December 8 in support of the Auxiliary. Vice President Clinical/CNE, Anne Overhoff will retire at the end of February.

Following an opportunity for discussion, there was a

MOTION: That the Board of Governors receives the Report of the President & CEO for December 1, 2022.

Ms. M. Saunders/Ms. A. Terrill, **CARRIED**

6. OTHER BUSINESS

6.1 2022/23 Board Work Plan – The 2022/23 Board Work Plan was previously circulated. Progress to-date was reviewed. A two-day offsite leadership retreat will likely be planned for January or February, followed by a board retreat in February or March.

6.2 Next Meeting Date – February 2, 2023.

7.	MOTION TO	ADJOURN 7	THE OPEN	MEETING 8	MOVE IN	NTO THE	CLOSED	MEETING

On a motion of Mr. P. McPherson, the Open meeting adjourned at 6:27 pm and the Board moved into its Closed meeting.

Chair Secretary Date